VERSION 1.0 JUNE 30, 2019

# Apps for Greentree

# ADVANCED EXCEPTION HANDLER

APP NUMBER: 010080

Powered by:

**MYOB** Greentree

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# **FEATURES**

### 1. Advanced Exception Handling.

This App allows diagnostic information to be captured and sent to email recipients when an exception occurs.

# **IMPORTANT NOTES**

• We recommend that you test the configuration of the App thoroughly in a test system prior to deploying the App in your live Greentree system.

### **OTHER REQUIREMENTS**

Greentree Modules: None

Associated Apps: None.

# **USER INSTRUCTIONS**

# **ADVANCED EXCEPTION HANDLER**

This App has no direct user visibility. It will only have any action in the event of a system exception.

The app configuration defines notifications that will occur when there is a system exception.

Not all exceptions are handled via this app – for example no printer errors, lock exceptions, user interrupt execution error, packman errors.

If the app has been set to inactive (in configuration) then no action will be taken.

If the same exception happens repeatedly, the exception handler will not keep sending the same message.

# **IMPLEMENTATION GUIDE**

Please refer to the Important Notes section above before installing and configuring this App

### **APP INSTALLATION**

- 1. Log into Greentree as the Super user
- 2. Select the menu item | System | Apps For Greentree | Apps Module Control |
- 3. Enter the New Registration Codes supplied and click Install App

G App	os For Greentree I	Module Cor	ntrol						
	8 🗳		ão 🝼			- Ap	ps 🚦		ମ୍ 🖌 🚱
Enter N	ew Registration Code			Install App		Delete Inactive/Expired Apps	<u>U</u> nin:	stall Apps	For Greentree
Code	Name				Descri	ption		Active	Expiry Date 🛛 🔺
000000	Apps For Greentree Fo	orm			App U	sage information on Forms		<b>v</b>	31 December 2
010001	AR Sales Orders Tab				Tab in	Customer maintenance to display Sa	les Ord	<b>v</b>	03 December 2
010002	IN Reorder Workbenc	:h			Invent	ory Reorder Workbench		<b>v</b>	31 December 2
010003	IN Min/Max Workben	ch			Invent	ory Min/Max Workbench		<b>V</b>	31 December 2
010004	AR Sales History Tab				Tab in	Customer maintenance to display Sa	les Hisl	~	31 December 2
010005	AR Pricing Tab				T ah in	Customer maintenance to display Priv	nina		31 December 2

- 4. Select/Highlight the Advanced Exception Handler App.
- 5. Click on the Edit Users button and select the users who will be configured to use the App, for which companies.
- 6. Save and Close the form.

### OTHER GREENTREE CONFIGURATION

Not required for this App.

## **APP CONFIGURATION**

- 1. Select/Highlight the Advanced Exception Handler App.
- 2. Click on the Change button

бТ		Advanced Exception	Control Form		_ □ ×
	C 22	AB @		P	©⊡₽₽∆⊙
Is active					
FROM email address					
TO email address:					
CC email address:					
BC email address:					
Test exception handle	er Runnin	g this process will cause ar	n exception which can be used f	or testing	
Exception analysis					
Log directory path:	C:\verdegt	\temp			
Output cn_dump a	analysis				
<u>A</u> uto test	Runs t	hrough each menu and op	ens the form. Used for Auto Tes	ting after a	n upgrade
Menus to skip: vamiPo	pintsRepBal				
Editing an existing Ad	vanced Evcen	tion Handler			

Is Active	Click to enable.
FROM email address	Enter a valid email address that will be used as the from address when an exception is encountered.
TO email address	Enter a valid email address that will be used as the to address when an exception is encountered.
CC email address	Enter a valid email address that will be used as a cc address when an exception is encountered (optional).

BCC email address	Enter a valid email address that will be used as a bcc address when an exception is encountered (optional).
Test exception handler	Click this to test creating an exception (division by 0) and exception email using addresses supplied.
Log directory path	Enter a file path where generated dump files will be saved to.
Output cn dump analysis	Click the button to have any available cn_dump type log file that has been saved to this location analysed.
Auto test	Click the auto test to run a check across all menus and forms.
Menus to skip	Optionally enter menus to bypass in the auto test.

The auto test causes a Jade interpreter window to open and log progress through the menus. As each form is opened it briefly flashes to the screen.

Ξ	Jade Interpreter Output Viewer - path=E:\AppsForGreentree\System	X
File	Options	
Data Data Data Data Data Data Data Data	<pre>betry [miDataEntry] Entry &gt; Accounts Payable [miDataEntryAP] Entry &gt; Accounts Payable &gt; Supplier Maintenance [miSupplierMaint] Entry &gt; Accounts Payable &gt; Invoice Entry [miAPInvoiceEntry] Entry &gt; Accounts Payable &gt; Credit Note Entry [miAPCreditNoteEntry] Entry &gt; Accounts Payable &gt; Journal Entry [miAPCreditNoteEntry] Entry &gt; Accounts Payable &gt; Dayment Entry [miAPCreditNoteEntry] Entry &gt; Accounts Payable &gt; Dayment Entry [miAPEditListing] Entry &gt; Accounts Payable &gt; Batch Edit Listing [miAPEditListing] Entry &gt; Accounts Receivable &gt; Customer Maintenance [miCustomerMaint] Entry &gt; Accounts Receivable &gt; Invoice Entry [miAPInvoice] Entry &gt; Accounts Re</pre>	Ĩ
Data Data	Entry > Accounts Receivable > Journal Entry [miARJournal] Entry > Accounts Receivable > Receipt Entry [miARJournal] Entry > Accounts Receivable > Receipt Entry [miARJournal]	

Any error in opening a form will be displayed

Employee Detail								
Code BROW	Surname	Brown		$\overline{\mathbb{Q}}$	First Name	John		
Delese Details								
Balance Details				Desert.	02 (Chaintai			
Balance Number	000001	L Batch	\$95	Branch	US (Christe	nurchj		
Balance Date 3	0 / 06 / 19	Period End	/ / =					
Trans Type Descript	tion	Quantity	Amount Narra	tion			Entitled	Acc
	GT	E	rror					
	Pay Date	is not within a perio	d defined in the	Calendar.				
		ОК	(					
		<u> </u>						

On completion, if no errors were found then a successful completion message will display. If there were any errors you will be referred to the output log.

Complete	X
Auto test is complete. Errors have been found, refer to	o the output.
	ОК