

VERSION 1.0
JUNE 30, 2019

Apps for Greentree

ADVANCED EXCEPTION HANDLER

APP NUMBER: 010080

Powered by:

MYOB Greentree

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FEATURES

1. **Advanced Exception Handling.**

This App allows diagnostic information to be captured and sent to email recipients when an exception occurs.

IMPORTANT NOTES

- We recommend that you test the configuration of the App thoroughly in a test system prior to deploying the App in your live Greentree system.

OTHER REQUIREMENTS

Greentree Modules: None

Associated Apps: None.

USER INSTRUCTIONS

ADVANCED EXCEPTION HANDLER

This App has no direct user visibility. It will only have any action in the event of a system exception.

The app configuration defines notifications that will occur when there is a system exception.

Not all exceptions are handled via this app – for example no printer errors, lock exceptions, user interrupt execution error, packman errors.

If the app has been set to inactive (in configuration) then no action will be taken.

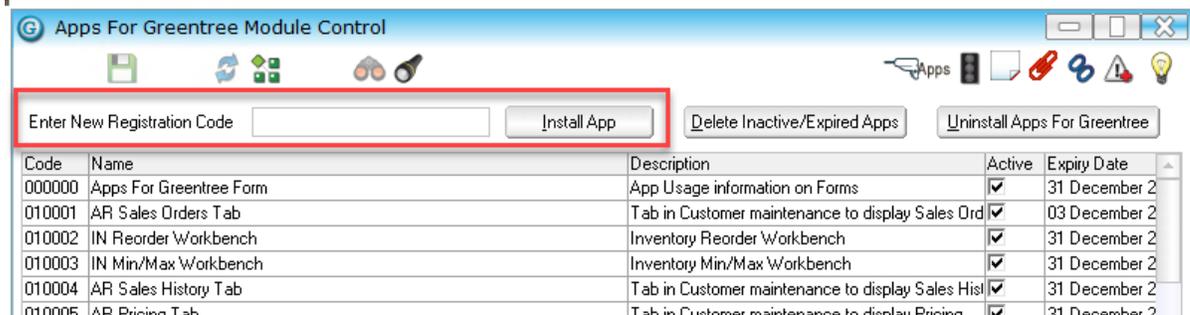
If the same exception happens repeatedly, the exception handler will not keep sending the same message.

IMPLEMENTATION GUIDE

Please refer to the Important Notes section above before installing and configuring this App

APP INSTALLATION

1. Log into Greentree as the **Super** user
2. Select the menu item | **System** | **Apps For Greentree** | **Apps Module Control** |
3. Enter the New Registration Codes supplied and click Install App



4. Select/Highlight the **Advanced Exception Handler** App.
5. Click on the **Edit Users** button and select the users who will be configured to use the App, for which companies.
6. **Save** and **Close** the form.

OTHER GREENTREE CONFIGURATION

Not required for this App.

APP CONFIGURATION

1. Select/Highlight the **Advanced Exception Handler** App.
2. Click on the **Change** button

GT Advanced Exception Control Form

Is active

FROM email address:

TO email address:

CC email address:

BC email address:

Test exception handler Running this process will cause an exception which can be used for testing

Exception analysis

Log directory path:

Output cn_dump analysis

Auto test

Auto test Runs through each menu and opens the form. Used for Auto Testing after an upgrade

Menus to skip:

Editing an existing Advanced Exception Handler

Is Active

Click to enable.

FROM email address

Enter a valid email address that will be used as the from address when an exception is encountered.

TO email address

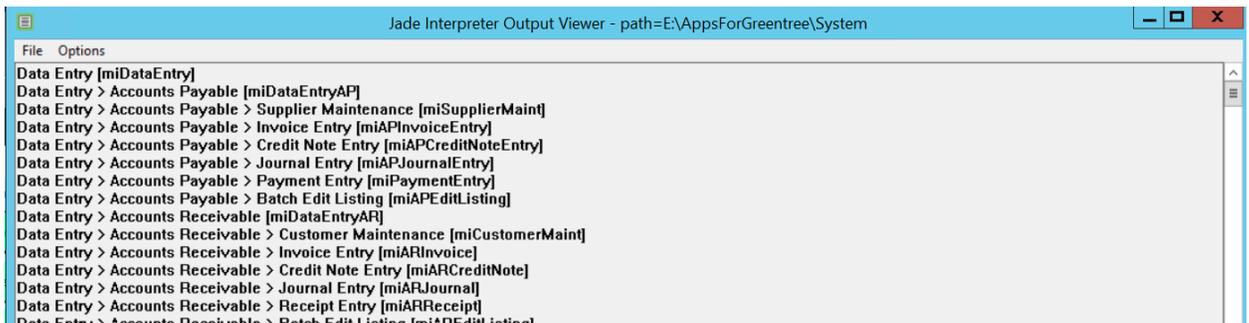
Enter a valid email address that will be used as the to address when an exception is encountered.

CC email address

Enter a valid email address that will be used as a cc address when an exception is encountered (optional).

- BCC email address** Enter a valid email address that will be used as a bcc address when an exception is encountered (optional).
- Test exception handler** Click this to test creating an exception (division by 0) and exception email using addresses supplied.
- Log directory path** Enter a file path where generated dump files will be saved to.
- Output cn dump analysis** Click the button to have any available cn_dump type log file that has been saved to this location analysed.
- Auto test** Click the auto test to run a check across all menus and forms.
- Menus to skip** Optionally enter menus to bypass in the auto test.

The auto test causes a Jade interpreter window to open and log progress through the menus. As each form is opened it briefly flashes to the screen.



Any error in opening a form will be displayed

Employee Detail

Code **BROW** Surname **Brown** First Name **John**

Balance Details

Balance Number **000001** Batch **S95** Branch **03 (Christchurch)**

Balance Date **30 / 06 / 19** Period End / /

Trans Type	Description	Quantity	Amount	Narration	Entitled	Acc

GT
Error

Pay Date is not within a period defined in the Calendar.

On completion, if no errors were found then a successful completion message will display.
 If there were any errors you will be referred to the output log.

Complete
X

Auto test is complete. Errors have been found, refer to the output.